

Dear EIPS parents,

With the closure of schools due to the COVID-19 pandemic, families have reached out to us asking about refunds for cancelled school activities, noon hour supervision, hot lunches, athletics, options, student transportation and other fees.

The Government of Alberta, on the advice of the Chief Medical Officer of Health, closed schools indefinitely—but we don't yet know if that means students will finish the school year via remote learning or if schools will be open again before June 30.

EIPS will be deferring refunds until we know for sure whether the school year will resume or not—we simply won't be able to calculate the balance owed to families until that time.

Once we have certainty, EIPS will determine which fees are refundable—for example, those paid for lunch hour supervision and student transportation. Where applicable, credits or refunds will be processed on a prorated basis.

We wish to assure parents refunds or credits on their accounts will be made but again, this cannot be done until we know whether students will be returning to school or not.

Elk Island Public Schools